BENTLEY JENSEN

Automation QA Engineer

DETAILS

ADDRESS
Independence, OR
USA

PHONE
5094600419

EMAIL
bentleyjensen@gmail.com

LINKS

Portfolio

LinkedIn

Github Profile

SKILLS

JavaScript

Manual Testing

API Testing

SQL

Selenium

Git

PROFILE

Dedicated and excited with 3+ years experience · Adept in diagnosing and assessing issues, and offering real viable solutions · Committed to working as a collaborative and positive team member

EMPLOYMENT HISTORY

QA Engineer 2, Church of Jesus Christ of Latter-day Saints
Riverton, UT (Fully Remote)

Jun 2022 — Jul 2023

- Developed and maintained automated test scripts for web and mobile applications, covering functional, regression, and UI testing.
- Collaborated closely with development and product teams to ensure comprehensive test coverage and early defect detection.
- Conducted code reviews for fellow QA engineers to enhance code quality and adherence to best practices.
- Mentored junior team members, providing guidance on automation techniques, coding standards, and testing methodologies.

QA Analyst, Active911, Inc.
Corvallis, OR (Hybrid Remote)

Jan 2021 — Jun 2022

- Performed functional and regression testing to ensure the software meets user requirements
- Developed and implemented automated test scripts to reduce manual testing time by over 80%
- Collaborated with developers to identify and troubleshoot root causes of software issues
- Developed and maintained a database of test cases for use in future projects

Technical Support Rep 2, Active911, Inc
Corvallis, OR (Hybrid Remote)

Jan 2020 — Jan 2021

HOBBIES

Full-Stack development specializing in the MERN and PERN stacks
Backpacking, hiking, guitar, piano, board and card games

- Provided technical support to customers over the phone and via email, resulting in a 98% customer satisfaction rate
- Provided technical support for end-users and resolved escalated technical issues
- Developed a knowledge base of common issues and solutions to improve customer self-service and reduce the need for technical support

Cleaning Technician, Zerorez Portland   Portland, OR

Sep 2018 — Nov 2019

Transferable skills:

- Worked closely with customers on a daily basis
- Communicating and understanding customer goals, needs and expectations
- Inspection of work and direct feedback from customer on goals met

Office Staff - Special Projects, OSU KidSpirit   Corvallis, OR

May 2018 — Sep 2018

- In-depth administrative tasks using the Ideal-Logic custom application, such as classes organization, facilities assignments, staff scheduling and availability, and others.
- Odd projects, such as an excel sheet shopping list I made for the cooking class that decreased the shopping budget by 40%
- Front Desk tasks including registration, product purchases, payment processing, cash register audit and deposits.

COURSES

Full Stack Web Development, Career Foundry GMBH

Apr 2022 — May 2023

Python Basics, University of Michigan

Oct 2021 — Dec 2021

INTERNSHIPS

Internal Projects Intern, &yet   Richland, WA

Feb 2017 — Dec 2023

- Assisted developers with internal site maintenance
- Created servers and server endpoints in Node.js
- HTML, CSS, JS updates to internal sites and services
- Assist Ops with Database migrations and rollbacks

Security Intern, &yet
Richland, WA

Jun 2013 — Nov 2014

- Introduction to security testing and penetration testing
- Software work on an alpha program that eventually became the `npm audit` command
- White and black box penetration testing on internal and client projects

REFERENCES

References available upon request